

Taloso360 & HSL Chairs



Trusted for over forty years, HSL Chairs is a family-run business which has grown from its Yorkshire roots, and now has 58 stores across the country. The company is proud of its heritage, and focuses on providing a welcoming presence for those looking for high-quality chairs, sofas, and adjustable beds handmade in the UK.

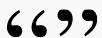
1,300
hours
saved per
year

Overview

By implementing TalosoATS, the HSL Chairs team were able to reduce their recruitment admin time by an impressive 25 hours a week.

Using a best-in-class ATS meant their candidates could now be tracked, managed and communicated with effectively, enabling a consistent process in line with HSL's employer brand values.

The integrated job search page meant that brand-advocate candidates could search for roles more easily, and apply to the company directly. In addition, the intuitive ATS system created an easy-to-use platform for the hiring managers, while enabling an excellent candidate journey for all their applicants.



A company that provides easy to use systems that revolutionise the way we recruit

HSL Chairs

The recruitment challenge

HSL Chairs' hiring team had identified a lack of consistency in their candidate journey. As a result, they wanted to improve the candidate experience whilst ensuring best-practice within their hiring processes.

One of the biggest challenges was their overly complex recruitment process, which demanded the business to spend excessive time on administration.

Additionally, complex workflows made it challenging to keep track of several key hiring metrics, which HSL depended on to improve their resourcing strategy.

Why did HSL choose Talos360?

When it came to choosing a solution for their recruitment challenges, HSL found the flexibility and range of Talos360's services to be an ideal fit.

Talos360's combination of intuitive recruitment software and best-practice solutions allowed them to take a unique approach to HSL's hiring needs. HSL felt that Talos360 could deliver a service that reflected their employer brand's personality.

Their final decision to choose Talos360 was based on pricing, excellent customer service, and the user-friendly nature of the hiring platform.

The Talos360 solution:

Strategy first



The HSL Chairs team reviewed various options to identify the best recruitment solution. They chose Talos360's multi-purpose ATS to streamline their hiring processes and facilitate an improved candidate journey.

Talos ATS provided HSL with improved candidate management, including filtering, shortlisting, and interview booking - all through one intuitive platform. This helped to cut admin time and costs whilst enabling complete visibility of all applications and critical reporting metrics.

Improved career pages

HSL also benefited from enhanced employer brand promotion, with a beautiful careers page created as part of their Talos implementation. In addition, Talos360 integrated the purpose-built HSL careers page with Talos' inbuilt multi-poster for effective advert posting.

The careers page was seamlessly added to HSL's current website, significantly improving its candidate experience. Benefits included increased ease of application and improved search options for candidates to find the most relevant careers.

Implementation & support

The HSL Chairs team were delighted with the implementation of Talos into their recruitment processes, saying that Talos360 was 'on hand at every stage to answer questions and give advice.' In addition, Talos360 supplied proactive training for the team and made additional online support available.

HSL also utilised Talos360's candidate management services to facilitate filtering, shortlisting, and interview booking. These managed services provided additional support and expertise, further reducing HSL's recruitment admin burden.

The Results



Approx **1,300** hours saved



Ability to **track metrics** incl. cost & time per hire



Streamlined recruitment process



Integrated **careers page**



Improved **candidate management**

“““

Excellent account managers, and fantastic customer service.

HSL Chairs



To find out more about how you can streamline your recruitment process, call **01744 812612** or email hello@talos360.co.uk

Contact Us