

Customer Case Study

Licensed Trade Charity

The Client

The Licensed Trade Charity (LTC) helps pub, bar and brewery trade workers in need of support. The charity also runs several LVS (Licensed Victuallers' School) schools for young people with a diagnosis on the autism spectrum.

The LVS schools operate from three sites; Ascot, Hassock and Oxford. LTC's goal was to set up streamlined document and data sharing processes for each LVS school site.

When LTC approached CMI, the teachers at the different LVS schools were having difficulty keeping track of their documentation. Because the LVS schools used a local file server to host their documents, version control was near impossible.

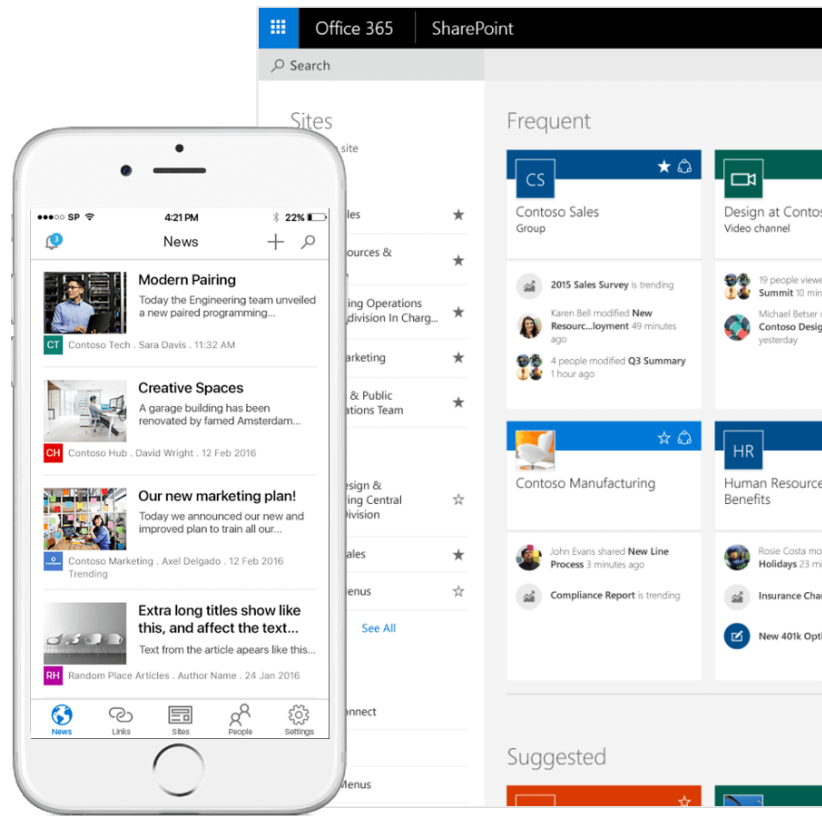
The Challenge

When LTC approached CMI, the teachers at the different LVS schools were having difficulty keeping track of their documentation.

Due to the LVS schools using a local file server to host their documents, version control was near impossible. Only one user could access a file at a time, and users would need to replicate files in order to save their edits.

LTC wanted users to be able to review and restore previous versions of a file without replication, and have the capability to view a file's authors and edits. There was also no central repository or functioning intranet.

LTC wanted a way for information from all of the schools to be brought together, and for all document processes to be streamlined utilising IT.



The Solution

CMI proposed Microsoft SharePoint Server 2016, with Team Sites & Document Libraries.

CMI created a Team Site for every school, and migrated their data to SharePoint. In order to facilitate a smooth transition, CMI recommended that the LVS schools mapped their Document Libraries from their networks instead of working through a browser.

This solution also meant minimal disruption to the users' workflow since they would not have to spend a great deal of internal resource acclimatising to a new system.

Due to the large amount of data which the schools had, CMI adapted the scope of the project to improve the migration planning whilst allowing systems to run.

“CMI provided a clear process and great project management with fluid communication through to final implementation. Whether it's Microsoft Services or other vendors, the process at which the supply is handled by CMI is always excellent.

I would highly recommend CMI's service to other organisations.”

Adrian McGarry - Chief Information Officer

This was a challenge because the migration had to be completed during school holidays, before the new term began.

With CMI's support, the client was able to archive their old data to allow for quicker migration.

The Results

To minimise disruption the final switch to SharePoint happened over a weekend.

CMI's project team was on site Monday morning to assist with going live and ensure all users were connected to the new implemented solution.



Teachers at LVS can now keep track of their documentation between the different school sites



Version control of documents is now easily managed within SharePoint



End users have the power to review and restore previous file versions



All LVS information has been brought together for easy centralised management across one network



Workstation Document Libraries mapped to SharePoint for ease of use

CMI completed this project by training all users on SharePoint, Team Sites and Document Libraries, enabling users to thrive on their new platform and improve productivity for LTC.

About CMI

CMI are a leader in IT Infrastructure Planning, Implementation & Support throughout the UK and Ireland. CMI has a dedicated team of over 100 employees across offices in Belfast, Thames Valley and London.

To learn more about SharePoint and how CMI can make the migration seamless for your organisation, please get in touch.